



**Physical Address & Deliveries:** 435 S. Highland Ave.  
Madison, SD 57042

**Mail & Billing Address:** 116 W. Center St.  
Madison, SD 57042

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### **2021 Goals all Departments**

- Finish 2021 with no lost time injuries
- Finish 2021 with no significant material losses
- Finish 2021 with no vehicular accidents
- Improve morale with an open collaborative work environment
- Complete AMI Project
- Successfully negotiate Union contracts
- Improve mPower mapping of all city infrastructure
- Maintain current utility rates
- Increase reliability of all utilities by practicing proactive management
- Finalize the long-range plans for Water, Electric and Sewer
- Exceed all state and federal regulations

### **Electric Department 2021 Goals**

- Maintain a viable workforce through creating an open fun-loving, safety oriented and nurturing environment
- Improve reliability by using outage metrics to guide long range improvements to the system
- Pursue all feasible efficiency options to maintain or reduce operational costs and customer rates
- Use technology to create additional value for the utility customers
- Maintain fiscal responsibility by having adequate rainy-day funds and reserves
- Protect the environment in every possible manner
- Finish 2020 Electric Upgrade Project
- Fill the open Line Foreman position
- Finish installing all 250 W cobra head LED fixtures
- Convert MMU building to LED lighting with occupancy sensors in the shop areas
- Create RFP for gen plant control hardware

### **Water Department 2021 Goals**

- Produce the highest quality water possible that exceeds all regulations
  - Protect the environment with all actions associated with the treatment of potable water
  - Pursue all feasible options for increased efficiency, increased capacity and increased quality
  - Provide adequate fire protection for all developed areas of Madison
  - Maintain fiscal responsibility by having adequate rainy-day funds and reserves
  - Use technology to create additional value for the utility customers
  - Continue completion of the RD Project
  - Improve pay for Water/Wastewater operator
  - Produce the highest quality discharge water possible that exceeds all regulations
  - Protect the environment with all actions associated with the treatment of wastewater
  - Pursue all feasible options for increased efficiency and increased capacity
  - Maintain fiscal responsibility by having adequate rainy-day funds and reserves
  - Survey 20% of the sewer system
  - Improve pay for Water/Wastewater operators
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